GRAND-PM NEWS

A NEWSLETTER FOR HEALTHCARE FACILITIES MANAGERS

JCAHO ACCREDITATION:
The software connection

The 1989 JCAHO (Joint Commission on Accreditation of Healthcare Organizations) regulations have been around long enough to be thoroughly time-tested. Everyone in the field of healthcare is aware of these regulations and their implications on the smooth running of a facility. Decision-makers know that they need to meet certain standards.

JCAHO is more than merely an acronym. It is part of every hospital's and healthcare facility's life. JCAHO accreditation is key to the financial and organizational health of each healthcare facility that falls under its umbrella.

The mission of JCAHO is, in their words, to use standards of quality assurance, plant technology and safety management to help hospitals and their clinical engineering departments the chance to make changes for the better. The regulations have caused health-care facilities to look at themselves and evaluate their programs.
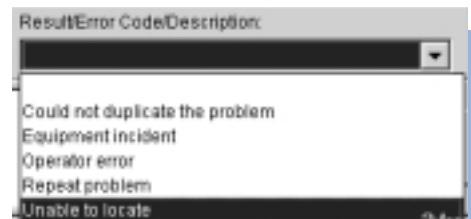
One section of key importance to hospitals in the JCAHO accreditation process is the "Environment of Care" standard.

Critical areas falling under this category include:

- Safety Management
- Security Management
- Hazardous Materials and Waste Management
- Emergency Management
- Fire Safety
- Medical Equipment Management
- Utilities Management

In demonstrating proficiency for JCAHO accreditation, time and efficiency are crucial. The GRAND-PM program allows easy monitoring and documentation of errors, whether they are caused by operator or equipment.

Within each of the function outlined, a hospital can create an optional list of Error Codes. The GRAND-PM reports will enable management to monitor and analyze completion of scheduled and unscheduled work by

Environment of Care (EOC) function.

With this software program, it is easy to get an at-a-glance look at completion of work in each function, broken down by month. Additionally, the GRAND-PM features allow for the breaking down of work orders in each function by error code, making it a simpler task for analyze needs for additional education or replacement of equipment.
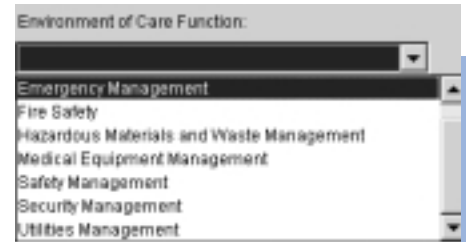
In addition to a smoother and more efficient maintenance department, this particular software program can assist with another part of the JCAHO mandate — that being the annual continuing education requirement for those who use or maintain equipment.

Jordan Hospital in Plymouth, MA recently implemented interface between Meditech® Work Order Module and GRAND-PM The Meditech® software allows a work order to be submitted from any station in the hospital, and the GRAND-PM program electronically converts the work request into a GRAND-PM work order. Jordan Hospital is a 135 bed, acute care community hospital

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While there has been some dissatisfaction among hospital officials over this JCAHO provision, such a stipulation gains relevance when training can be specific in nature. The use of specific software such as GRAND-PM can track and identify problem areas and provide a blueprint for the type of training that is needed.

Environment of Care Function:

Emergency Management
Fire Safety
Hazardous Materials and Waste Management
Medical Equipment Management
Safety Management
Security Management
Utilities Management

Done properly, an evaluation helps fix problems, helps target training to make it more vital, and can save time and money in the long run. For a demonstration or more information, please call GRAND-PM today.